

Overview of practitioners and complaints in 2019/20



10

cases were open
at the beginning
of the year



36

complaints were received
about 31 podiatrists



39

cases were closed
during the year



7

cases were open
at the end of the year

There were 3 mandatory
notifications about 3 podiatrists

Complaints were mainly from:

Patients – 10
Member of the public – 10
Other practitioners – 6

Complaints were mainly about:

National Law offence or breach – 13
Clinical care – 6
Billing – 5



There were **1,565**
registered podiatrists
in NSW

This represents 28% of
registered podiatrists
in Australia

Complaints were
made about 2%
of NSW podiatrists